



ISTQB® CTFL Usability Testing

The Foundation Level Usability Testing qualification is aimed at people who have already achieved a Foundation point in their careers in software testing and wish to develop further their expertise in Usability Testing.

To be eligible to undertake the Usability Testing Foundation certification exam, candidates must first hold the ISTQB® Foundation Certificate.

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EXAM STRUCTURE

* 26 points or more;

** Only for participants taking the exam in a language other than their mothertongue;

*** Each correct answer equals 1 point.

40
Multiple-Choice
Questions

60
Minutes

65%*
Passing
Score

+ 15**
Minutes
Additional Time

40***
Maximum
Score

BUSINESS OUTCOMES

- Understand the basic concepts of usability and usability testing;
- Identify and classify the severity of usability risks and potential accessibility violations in a given product at any stage of a development cycle;
- Cite relevant standards for usability, user experience, and accessibility and verify their implementation in a given product;
- Set up procedures so that stated usability, user experience and accessibility goals may be verified in practice for a given product;
- Design and monitor the implementation of a test plan for achieving stated usability, user experience and accessibility goals;
- Explain the rationale, process and results of usability, user experience and accessibility evaluations to non-specialist stakeholders.

For more information, please contact: exames@pstqb.pt



Av.^a Infante D. Henrique, 311
Edifício Espazo
1950-421 Lisboa
PORTUGAL



(+351) 211 935 548



info@pstqb.pt



www.pstqb.pt