

ISTQB® CTAL Test Manager



The Advanced Level qualification is aimed at people who have achieved an advanced point in their careers in software testing. This includes people in roles such as testers, test analysts, test engineers, test consultants, test managers, user acceptance testers and software developers.

This Advanced Level qualification is also appropriate for anyone who wants a deeper understanding of software testing, such as project managers, quality managers, software development managers, business analysts, IT directors and management consultants.

To receive **Advanced Level** certification, cavndidates must hold the **Foundation Certificate** and satisfy the Exam Board which examines them that they have sufficient practical experience to be considered Advanced Level qualified.

To get the Advanced Level certification, candidates must hold the Foundation Certificate and have sufficient practical experience.

CONTENTS

Testing Process	Defect Management
Test Planning, Monotoring and Control	Defect Lifecycle
Test Analysis and Design	Defect Report Information
Test Implementation and Execution	Assessing Process Capability with Defect Report Info
Evaluating Exit Criteria and Reporting	
Test Closure Activities	Improving the Testing Process
	Test Improvement Process
Test Management	Improving the testing process with CMMi, TPI, CTP, STEP
Risk-based Testing	
Test Documentation	Test Tool and Automation
Test Estimation and Test Metrics	Tool Selection
Business Value of Testing	Tool Lifecycle
Distributed, Outsourced and Insourced Testing	Tool Metrics
Managing the Application of Industry Standards	
	People Skills
Reviews	Individual Skills
Management Reviews and Audits	Test Team Dynamics
Managing Reviews	Fitting Testing Within an Organization
Metrics for reviews	Motivation

Communication

Managing Formal Reviews

EXAM STRUCTURE

*75 points or more;

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** Only for participants taking the exam in a language other than their mothertongue;

*** Each correct answer equals 1 point.



BUSINESS OUTCOMES

- Manage a testing project by implementing the mission, goals and testing processes established for the testing organization;
- Organize and lead risk identification and risk analysis sessions and use the results of such sessions for test estimation, planning, monitoring and control;
- Create and implement test plans consistent with organizational policies and test strategies;
- Continuously monitor and control the test activities to achieve project objectives;
- Assess and report relevant and timely test status to project stakeholders;
- Identify skills and resource gaps in their test team and participate in sourcing adequate resources;
- Identify and plan necessary skills development within their test team;
- Propose a business case for test activities which outlines the costs and benefits expected;
- Ensure proper communication within the test team and with other project stakeholders;
- Participate in and lead test process improvement initiatives.

For more information, please contact: exames@pstqb.pt











