PSTQB
ASSOCIAÇÃO PORTUGUESA
DE TESTES DE SOFTWARE

✏️ **Remote Exam**

🅰️文 **English, German & French**

🪙 258,30€

❗ **Associate Price**

246€

The amounts mentioned include VAT at the normal rate in force.
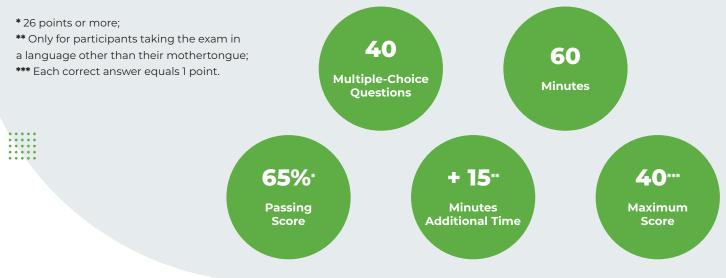
ISTQB® CTFL Usability Testing

The **Foundation Level Usability Testing** qualification is aimed at people who have already achieved a Foundation point in their careers in software testing and wish to develop further their expertise in Usability Testing.

To be eligible to undertake the Usability Testing Foundation certification exam, candidates must first hold the ISTQB® Foundation Certificate.

CONTENTS

Basic Concepts
Fundamentals
Evaluating Usability, User Experience and Accessibility
Usability Evaluation in Human-Centered Design

Risks in Usability, User Experience and Accessibility
Introduction
Typical Risks

Usability and Accessibility Standards
Usability Standards and Manufacturer Guidelines
Accessibility Standards

Usability Reviews
Introduction and Approach
Types of Usability Review

Usability Testing
Introduction
Step-By-Step Approach to Usability Testing
Prepare Usability Test
Conduct Usability Test Session
Analysis of Findings
Communicate Results and Findings
Quality Control of a Usability Test
Challenges and Frequent Mistakes

User Surveys
Introduction
Step-By-Step Approach to User Surveys
Standardized Questionnaires

Selecting Appropriate Methods
Criteria for Selecting a Method

Summary of Roles and Responsibilities
Usability Tester
Moderator and Note-Taker

EXAM STRUCTURE

* 26 points or more;
** Only for participants taking the exam in
a language other than their mothertongue;
*** Each correct answer equals 1 point.

40
Multiple-Choice
Questions

60
Minutes

65%*
Passing
Score

+ 15**
Minutes
Additional Time

40***
Maximum
Score

BUSINESS OUTCOMES

- Understand the basic concepts of usability and usability testing;

- Identify and classify the severity of usability risks and potential accessibility violations in a given product at any stage of a development cycle;

- Cite relevant standards for usability, user experience, and accessibility and verify their implementation in a given product;

- Set up procedures so that stated usability, user experience and accessibility goals may be verified in practice for a given product;

- Design and monitor the implementation of a test plan for achieving stated usability, user experience and accessibility goals;

- Explain the rationale, process and results of usability, user experience and accessibility evaluations to non-specialist stakeholders.

For more information, please contact: exames@pstqb.pt

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Certified Tester
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