ISTQB® CTFL Acceptance Testing

This **Acceptance Testing** qualification is aimed at anyone involved in software acceptance testing activities. This includes people in roles such as product owners, business analysts, testers, test analysts, test engineers, test consultants, test managers, user acceptance testers, and software developers.

The focus of the syllabus is on the concepts, methods and practices of collaboration between product owners / business analysts and testers in acceptance testing.

To be eligible to undertake the Acceptance Testing Foundation certification exam, candidates must first hold the ISTQB® Foundation Certificate.

CONTENTS

Introduction and Foundations	Acceptande Criteria, Acceptance Tests and Experience	Business Process and Business Rules Modeling	Acceptance Testing for Non-Functional Requirements	Collaborative Acceptance Testing
Fundamental Relationships	Writing Acceptance Criteria	Modeling Business Processes and Rules	Non-functional characteristics and quality in use	Collaboration
Business Analysis and Acceptance Testing	Designing Acceptance Tests	Deriving Acceptance Tests	Usability and user experience	Activities
	Experience-based Approaches	Business Process Modeling for Acceptance Testing	Performance efficiency	Tool support
			Security	

EXAM STRUCTURE

* 26 points or more;
** Only for participants taking the exam in a language other than their mothertongue;
*** Each correct answer equals 1 point.

40
Multiple-Choice Questions

60
Minutes

65%*
Passing Score

+ 15**
Minutes Additional Time

40***
Maximum Score

BUSINESS OUTCOMES

For business analysts and product owners:

- Contribute to an organization's acceptance testing activities by participating in the acceptance test design phase and supporting the alignment of the product with the business requirements;

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- Contribute to the quality of the acceptance testing process, including validation and verification of produced artifacts;

For testers:

- Contribute to the definition of acceptance criteria during the requirements definition phase;

- Collaborate efficiently with business analysts and other stakeholders during all acceptance testing activities;

- Understand the business objectives, communicate with business units, and share common objectives for acceptance testing.

For more information, please contact: exames@pstqb.pt

PSTQB
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DE TESTES DE SOFTWARE

ISTQB®
Certified Tester
Acceptance Testing